



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Docket No. 8598

Application of

Boland, K.

Serial No. 09/735,835

Group Art Unit: 2163

Filed: December 13, 2000

Examiner: Unknown

For: **INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS**

Hon. Commissioner of Patents and Trademarks

Washington, D.C. 20231

LETTER TO THE OFFICIAL DRAFTSMAN

Please use the enclosed formal copies of Figures 1-7 (4 pages) for this application. Two duplicate copies of the formal drawings are enclosed. Please apply any charges or credits that may be due to the deposit account of Teradata, a division of NCR Corporation, 50-1673.

Respectfully submitted,

James M. Stover
Attorney for Applicant
(937) 445-7663

Dayton, Ohio

CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on 8-2-2001.

By: Sallie Spicer
Name: Sallie Spicer



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. 8598

NOTICE TO FILE MISSING
PARTS OF APPLICATION

Application of

FILING DATE GRANTED

Boland, K.

Serial No. 09/735,835

Filed: December 13, 2000

For: INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS

Assistant Commissioner for Patents
Washington, D.C. 20231
Attn: Application Division

Sir:

In response to the above-named Notice dated February 5, 2001 relative to the above-named application, Applicant hereby submits signed formal application papers and an assignment for recording to complete the file and authorize the following fees from NCR Corporation Deposit Account No. 50-1673:

1. Surcharge for Incomplete Application	\$130.00
2. Additional claim fee	0.00
Total Charge	\$130.00

A copy of said Notice is included herewith.

Examination on the merits is respectfully requested.

Respectfully submitted,

James M. Stover
Attorney for Applicant(s)

Dayton, Ohio
(937) 445-7663

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Name: Sallie Spicer



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UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/735,835	12/13/2000	Dennis A. Parker	8598/8473

CONFIRMATION NO. 5833

FORMALITIES LETTER



OC000000005734887

James M. Stover
NCR Corporation
Law Department, ECD-2
101 W. Schantz Avenue
Dayton, OH 45479-0001

Date Mailed: 02/05/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

The application is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given TWO MONTHS from the date of this Notice within which to correct the informalities indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

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A copy of this notice MUST be returned with the reply.



Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

10/20/2010 10:03:00 AM